**Incident handler's journal**

**Instructions**

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

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| **Date:**  10/21/2023 | **Entry:**  001 |
| Description | Initial incident documentation for healthcare clinic ransomware attack. |
| Tool(s) used | None. |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? *Unethical hackers through targeted phishing emails.* * **What** happened? *Ransomware attack leading to the encryption of critical files, disrupting business operations.* * **When** did the incident occur? *Tuesday morning at approximately 9:00 a.m.* * **Where** did the incident happen? *U.S. healthcare clinic specializing in primary care services.* * **Why** did the incident happen? *Attackers gained access through phishing emails with malicious attachments.* |
| Additional notes | What measures could the healthcare organization take to avoid a recurrence of such an event?  Is it advisable for the company to make the ransom payment in exchange for the decryption key? |

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| Additional notes | Include any additional thoughts, questions, or findings. |

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### Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

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| Reflections/Notes: Record additional notes. |